
CBE ID

1919

Title

Cultural Competency Implementation Measure

Project

Person and Family-Centered Care

Endorsement Status

Endorsement Removed

Is Under Review

No

Previous Endorsement Cycle

Full Year 2016

Removal Date

Mon, 10/24/2016 - 20:00

Initial Endorsement

Thu, 08/09/2012 - 19:31

Steward

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1.0 New or Maintenance

Maintenance

1.1 Measure Structure

Single Measure

1.3 Electronic Clinical Quality Measure (eCQM)

No

1.6 Measure Description

The Cultural Competence Implementation Measure is an organizational survey designed to assist healthcare organizations in identifying the degree to which they are providing culturally competent care and addressing the needs of diverse populations, as well as their adherence to 12 of the 45 NQF-endorsed® cultural competency practices prioritized for the survey. The target audience for this survey includes healthcare organizations across a range of health care settings, including hospitals, health plans, community clinics, and dialysis organizations. Information from the survey can be used for quality improvement, provide information that can help health care organizations establish benchmarks and assess how they compare in relation to peer organizations, and for public reporting.

1.7 Measure Type

Structure

1.8 Level of Analysis

Facility, Health Plan, Integrated Delivery System

1.9 Care Setting

Urgent Care - Ambulatory, Ambulatory Care: Clinician Office, Home Care, Inpatient/Hospital, Post Acute/Long Term Care Facility: Rehabilitation, Post-Acute Care

1.14 Numerator

The target audience for this survey includes health care organizations across a range of health care settings, including hospitals, health plans, community clinics, and dialysis organizations. The focus of the measure is the degree to which health care organizations have adopted or implemented 12 of the 45 NQF-endorsed cultural competency preferred practices.

1.15 Denominator

As mentioned above, the survey can be used to measure adherence to 12 of the 45-NQF endorsed cultural competence preferred practices. The survey could be used to focus on a particular type of health care organization, or more broadly to collect information across various organization types.

1.20 Types of Data Sources

Instrument-Based Data

6.1.2 Current or Planned Use(s)

Public Reporting, Quality Improvement (Internal to the specific organization), Quality Improvement with Benchmarking (external benchmarking to multiple organizations)

6.1.3 Current Use(s)

Public Reporting, Quality Improvement (Internal to the specific organization), Quality Improvement with Benchmarking (external benchmarking to multiple organizations)

Exclusions

Not applicable. The current version of the survey is designed to work across health care settings and different types of health care organization in terms of population served, size, and location.

Measure Disclaimer

N/A

Planned Use

Public Reporting, Quality Improvement (Internal to the specific organization), Quality Improvement with Benchmarking (external benchmarking to multiple organizations)

Risk Adjustment

No risk adjustment or risk stratification

Steward Organization

RAND Corporation

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